

UNICORN SURVEY

RESORT AVIATION SERVICES, INC.

COEUR D'ALENE AIRPORT



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

Yes

** Was our advisory accurate?

Yes

** Did **we** follow proper procedures?

Yes

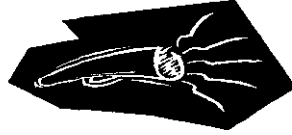
** How would you rate our over all service?

Excellent

Date: 9/1/01 N# 542KA Company/Pilot name: David King

UNICORN SURVEY

RESORT AVIATION SERVICES, INC.



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

Very Good

** Was our advisory accurate?

Yes

** Did we follow proper procedures?

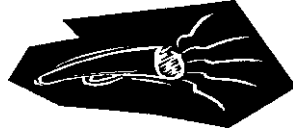
Yes

** How would you rate our over all service?

Very Good - Friendly, helpful.

Date: 9/1/2001 N# 3698C Company/Pilot name: JOHN TOMLINSON

UNICORN SURVEY



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Please review the following:

** Were we clear on the Unicorn?

YES

** Was our advisory accurate?

YES

** Did we follow proper procedures?

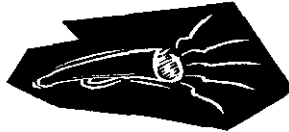
YES

Date: 9/1/01 N# 72C Company/Pilot name: J. Montgom

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Please review the following:

** Were we clear on the Unicorn?

Yes

** Was our advisory accurate?

Yes

** Did we follow proper procedures?

Yes

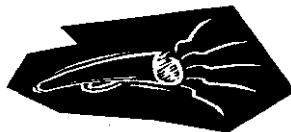
** How would you rate our over all service?

Good

Date: 9/1/01 N# N2244C Company/Pilot name:

Jeff Roschwatta
Textron Lycoming

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

VERY

** Was our advisory accurate?

** Did we follow proper procedures?

YES

** How would you rate our over all service?

A+.

Date:

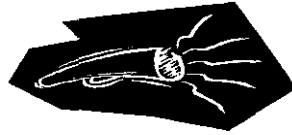
9-1-01

N#

80629

Company/Pilot name:

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

Y

** Was our advisory accurate?

Y

** Did we follow proper procedures?

Y

** How would you rate our over all service?

great

Date:

9/1/01

N#

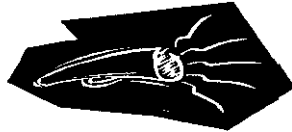
55428

Company/Pilot name:

UNICORN SURVEY

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TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

we didn't talk to you

** Was our advisory accurate?

NO ADVISORY

** Did we follow proper procedures?

yes

** How would you rate our over all service?

Fine

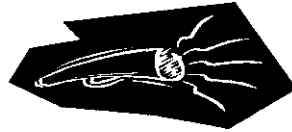
Date: 9/1/01 N# 1010A Company/Pilot name:

C. J. D'Ambrosia

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Please review the following:

** Were we clear on the Unicorn?

YES

** Was our advisory accurate?

YES

** Did we follow proper procedures?

YES

** How would you rate our over all service?

GOOD

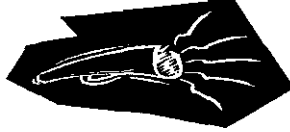
Date: 9-1-1 N#8567C Company/Pilot name:

AEROFLIGHT
BRAND LEACH

UNICOM SURVEY

RESORT AVIATION SERVICES, INC.

COEUR D'ALENE AIRPORT



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicom?

yes

** Was our advisory accurate?

yes

** Did we follow proper procedures?

yes

** How would you rate our over all service?

great

Rate:

9-1-01

N#

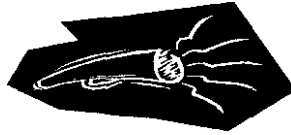
944SV

Company/Pilot name:

Jack Gro

UNICORN SURVEY

20360



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

N/A

** Was our advisory accurate?

AI,

** Did we follow proper procedures?

Good marshalling

** How would you rate our over all service?

Excellent good service for all six planes

Date:

Sept 1 '01

N#

SOTF

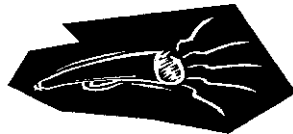
Company/Pilot name:

X. Littlefield

UNICORN SURVEY

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TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

Yes

** Was our advisory accurate?

None

** Did we follow proper procedures?

Yes

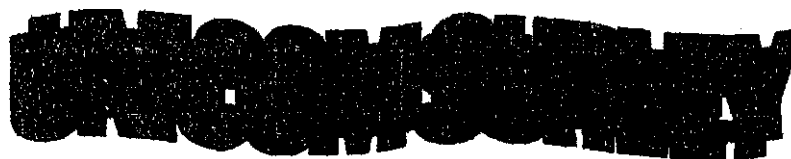
** How would you rate our over all service?

1 - - (8) - 10

Date: 8/31

N# 40NE Company/Pilot name: Point to Point

Mike Clark



RESORT AVIATION SERVICES, INC.

COEUR D'ALENE AIRPORT



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

Yes

** Was our advisory accurate?

Yes & Complete

** Did we follow proper procedures?

Although I am Local and do not use Unicom, All Communications I have listened to follow proper procedures.

** How would you rate our over all service?

Very Good

Date:

8/31/01

N#

8863W

Company/Pilot name:

Jim Dettenbaugh.

UNICORN SURVEY

RESORT AVIATION SERVICES, INC.

COEUR D'ALENE AIRPORT



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

yes

** Was our advisory accurate?

yes

** Did we follow proper procedures?

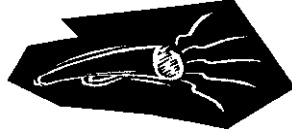
yes

** How would you rate our over all service?

excellent

Date: 8-31-01 N# 026186 Company/Pilot name: Gary Anderson

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

GREAT

** Was our advisory accurate?

GREAT

** Did we follow proper procedures?

GREAT

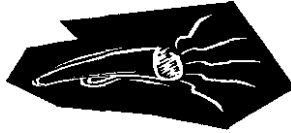
** How would you rate our over all service?

Outstanding

Date: 8/30/01 N# 270P Company/Pilot name:

Weyerhaeuser / John Mathern

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

Yes

** Was our advisory accurate?

Yes

** Did we follow proper procedures?

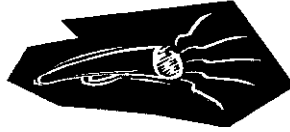
Yes

** How would you rate our over all service?

10+

Date: 8-30-01 N# 56366 Company/Pilot name: Ryan Smith

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn? yes

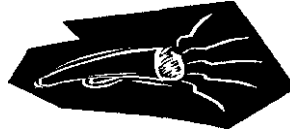
** Was our advisory accurate? yes

** Did we follow proper procedures? yes

** How would you rate our over all service? Great!

Date: 8/30/2011 N# 99884 Company/Pilot name: TED Smith

UNICOM SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

**** Were we clear on the Unicorn?**

YES.

**** Was our advisory accurate?**

**** Did we follow proper procedures?**

Did we follow proper procedures? YES

****** How would you rate our over all service?

EXCELLENT

Date:

N#

Company/Pilot name:

Aug 30/01

C-GSWP

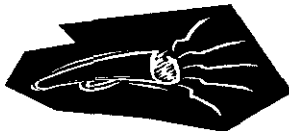
SUNWEST HOME AVIATION.

SANDY NEGROPONTES,

UNICORN SURVEY

RESORT AVIATION SERVICES, INC.

COEUR D'ALENE AIRPORT



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

YES

** Was our advisory accurate?

YES

** Did we follow proper procedures?

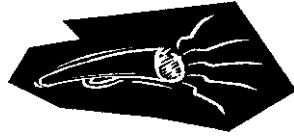
YES

** How would you rate our over all service?

VERY HELPFUL

Date: 28 AUG N# 807RS Company/Pilot name: RAYTHEON ACFT
MGMT & CHARTER

UNICOM SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

_____ YEA

** Was our advisory accurate?

_____ YEA

** Did we follow proper procedures?

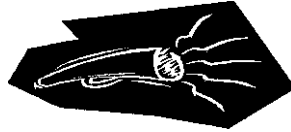
_____ YEA

** How would you rate our over all service?

_____ GOOD

Date: 3/25/01 N# 8411T Company/Pilot name: AERO SPECIALTIES
MATT STEPHAN

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

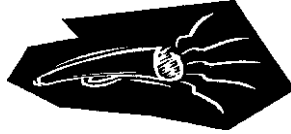
Please review the following:

- ** Were we clear on the Unicorn?
_____ OK/great _____
- ** Was our advisory accurate?
_____ OK/great _____
- ** Did we follow proper procedures?
_____ OK/great _____
- ** How would you rate our over all service?
_____ Excellent _____

Date: 8/24/01 N# 4081 Company/Pilot name:

When announced going to Resort Aviation:
Someone came on unicorn & said:
TEXACO is cheaper?

UNICOM SURVEY



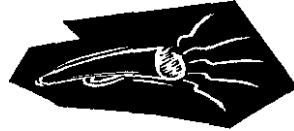
TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

- ** Were we clear on the Unicorn?
YES
- ** Was our advisory accurate?
YES
- ** Did we follow proper procedures?
YES
- ** How would you rate our over all service?
EXCELLENT!

Date: 8/13/01 N# 424515 Company/Pilot name: Peter King

UNICORN SURVEY



TO SERVE YOU BEITER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

VERY CLEAR

** Was our advisory accurate?

YES

** Did we follow proper procedures?

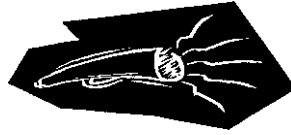
YES

** How would you rate our over all service?

5, GOOD

Date: 8/11/01 N# 5885J Company/Pilot name: J. LAWSON

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

** Was our advisory accurate?

Yes

** Did we follow proper procedures?

** How would you rate our over all service?

Very professional & helpful

Date:

N#

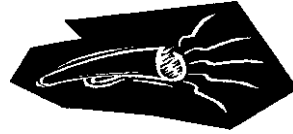
Company/Pilot name:

7-30-01

158WA

Western Air Express
Jesse DeKuiper

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

Yes

** Was our advisory accurate?

None

** Did we follow proper procedures?

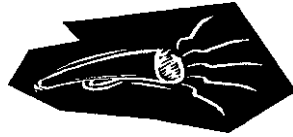
yes

** How would you rate our over all service?

Very Good

Date: 7-27-01 N#372ET Company/Pilot name: DAVE MATTENLEY

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn? yes

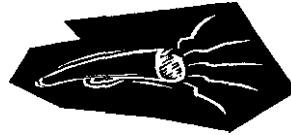
** Was our advisory accurate? yes

** Did we follow proper procedures? yes

** How would you rate our over all service? excellent

Date: 7.27.01 N# 372EJ Company/Pilot name: Swift Air (EJ) Pete Topp

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

YES

** Was our advisory accurate?

yes

** Did we follow proper procedures?

yes

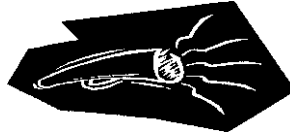
** How would you rate our over all service?

good, good

Date: 7/26/01 N# 622414 Company/Pilot name: Jack Stephen

Orion
Pacific

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

YES

** Was our advisory accurate?

YES

** Did we follow proper procedures?

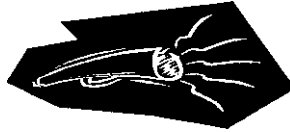
YES

** How would you rate our over all service?

GREAT

Date: 7/26/01 N# 90000 Company/Pilot name:

UNICOM SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn? extremely!

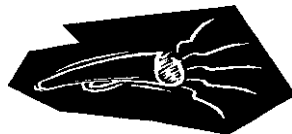
** Was **our** advisory accurate?
to the better!

** Did we follow proper procedures?
~~no~~ yes

** How would you rate our over all service?
outstanding

Date: 7/25/01 N# 6857T Company/Pilot name: state of Wyoming / Cooper

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

_____YES_____

** Was our advisory accurate?

_____YES_____

** Did we follow proper procedures?

_____YES_____

** How would you rate our over all service?

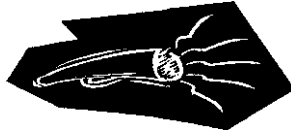
_____VERY NICE_____

Date:
7/25/01

N#
6857T

Company/Pilot name:
WYOMING AERONAUTICS
Mark Ramsey

UNICOM SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

yes

** Was our advisory accurate?

** Did we follow proper procedures?

yes

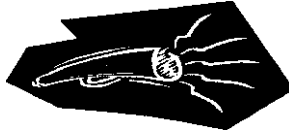
** How would you rate our over all service?

Very Good

Date: 7-24-01 N# 273MC Company/Pilot name: Meredith Corp

DAVE Perryman

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

yes

** Was our advisory accurate?

yes

** Did we follow proper procedures?

yes

** How would you rate our over all service?

Very good - courteous

Date:

7/23-24

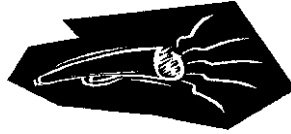
N#

27301C

Company/Pilot name:

Merrill/Steenhoek, Ron

UNICORN SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

** Were we clear on the Unicorn?

YES

** Was our advisory accurate?

YES

** Did we follow proper procedures?

YES

** How would you rate our over all service?

Excellent

Date:

N#

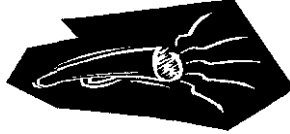
Company/Pilot name:

7/23/01

N69085

Executive Jet RANDY WEST

UNICOM SURVEY



TO SERVE YOU BETTER, WE ASK THAT YOU HELP US!!

Please review the following:

- ** Were we clear on the Unicorn?
YES
- ** Was our advisory accurate?
YES
- ** Did we follow proper procedures?
YES
- ** How would you rate our over **all** service?
GREAT

Date: 7/23/01 N# 69005 Company/Pilot name: EXECUTIVE JET AVIATION
TODD HENDRICKS